

To Whom It May Concern:

I am pleased to be writing this referral letter for Shirley Richards as a dog trainer. I have known Shirley for many years an excellent dog-owning client. We have shared many dog ownership issues across all ages of her dogs. Many of these issues are now recognized as areas where dog training and behavioral work are needed as much as drugs and surgery are for diseases and trauma. Her experiences as a dog owner and as a dog trainer have been educational for me as a veterinarian. I have learned from her and with her as we have dealt with the numerous issues in her dog's lives. It is always great to work with someone who is willing to learn even when they come with years of experience. I especially like to work with people that know a lot without acting like they know it all. Lastly, it is even more fortunate to find this knowledge in a warm, caring, intelligent, and pleasant person, Shirley Richards.

Mark Mattison D.V.M.